

## 516-2022 ADDENDUM 2

## MOODLE WORKPLACE BASED CLOUD-HOSTED LEARNING MANAGEMENT SYSTEM

## **URGENT**

PLEASE FORWARD THIS DOCUMENT TO WHOEVER IS IN POSSESSION OF THE BID/PROPOSAL

ISSUED: 2023-04-05 BY: Maria Cayanan TELEPHONE NO. 413-373-6626

THIS ADDENDUM SHALL BE INCORPORATED INTO THE BID/PROPOSAL AND SHALL FORM A PART OF THE CONTRACT DOCUMENTS

Please note the following and attached changes, corrections, additions, deletions, information and/or instructions in connection with the Bid/Proposal, and be governed accordingly. Failure to acknowledge receipt of this Addendum in Paragraph 10 of Form A: Bid/Proposal may render your Bid/Proposal non-responsive.

## **QUESTIONS AND ANSWERS**

- Q1: Is it the intent to have the contractor provide the complete implementation, training and hosting of the new Moodle Workplace environment?
  - A1: Yes, that is correct. Please see clause D3 Scope of Services and Part E in the RFP document.
- Q2: Does the current on prem Moodle environment meet all of the functionality items listed in Form N?
  - A2: No. The Solution proposed shall upgrade to the latest version of Moodle Cloud with the option of upgrading to future updates.
- Q3: Who owns the LMS solution and administers today?
  - A3: The City uses PeopleSoft for all Corporate-wide courses (support is done internally) and some departments use their own independent solutions such as SmarterU and the On-premise Moodle.
- Q4: Section E2.2- Mentions perpetual licensing. Which licenses is this referring to?
  - A4: Perpetual licensing is a term used to cover all type of subscription and license models applicable.
- Q5: Section E 3 (iv) Mentions DEV, UAT and Prod Environment. We are assuming you are requiring three environments for the LMS solution, please confirm.
  - A5: Yes, that is right. In addition, multiple instances are required based on the departmental learning and training needs.